

# Benjamin Betts

[benbetts.com/resume](http://benbetts.com/resume)

## Profile:

I am an IT specialist with extensive experience in systems and network administration. My emphasis is procedural efficiency and security. I have experience and personal interest in team leadership, systems analysis, communications solutions, project management, root cause analysis, troubleshooting, open source solutions and all uses of technology that advance the process of business.

## Skills:

Linux, Solaris & AIX	Team Management	Networking & Hardware
SUSE, RedHat & Debian	Procedure Development	Web Apps
Scripting & Programming	Project Management	

## Employment:

These roles have provided extensive experience in UNIX and Linux administration. I also have extensive personal experience with administration of Debian and Redhat Linux servers and desktop environments. I have experience with various scripting languages and a strong understanding of their use in heterogeneous environments for automation, deployment, migration, and administrative tasks. Additionally, I have experience with project management and systems analysis.

07/2010 - 12/2010

Thomson Reuters

Eagan, MN

### Senior UNIX Systems Engineer

Contracted by Talent Software Services

01/2011 - present

- Large Network and Domain Migrations
- Physical and network migrations from 1 to 250 servers. Storage migrations for up to 1000 servers. Thousands of servers in all.
- Migration scripting for Multiple OSs
- SUSE, Red Hat, Solaris & AIX.

This role consists of all prep and migration tasks for the UNIX platform. This includes allocation and verification of all network resources, strict migration windows, verification of all OS-level functionality, and OOB functionality. OS reconfigurations were entirely scripted as part of the role. This included TCP/IP, domain, NFS, TSM, VMware, and postfix reconfiguration.

### Systems Engineer, Analyst

07/2010 - 12/2010

- Solution analysis and forecasting. Internal customer reporting and analysis of trends and opportunities.
- Strategic technology research. Software platform and hardware research to forecast use cases and suitability within environments.
- Management of hardware solution implementation, storage growth and migration projects.
- Tech: SQL, VBA, Excel, Access, Visio, Hadoop, iSCSI, Fusion IO, Sharepoint

Primary focus was strategic team operations related to capital expenditures for infrastructure and application technology. I was tasked with developing and publishing reports and presentations to analyze trends and opportunities for the team. At the same time, I worked with my teammates administering solutions to distribute workload and gain an understanding of the environment

02/2006 - 07/2010

**IBM Global Services**

Minneapolis, MN

#### L4 Systems Management Specialist/SME

Contracted by Pomeroy IT Solutions & CDI Corporation

- Administration of Unix and Windows systems in an enterprise datacenter of over 2000 servers
- Linux and Windows implementation and support for web, application and infrastructure.
- VMWare deployment and template creation.
- Architecture planning
- Management of multi-team, interdependent procedures
- Managed the configuration and security requirements for all server installations
- Coordinating infrastructure, software and procedural changes throughout the environment
- Tech: RedHat, Windows Server 2k-2k8, Veritas, IIS, Scripting, Ghost, HTML tools, Dell PowerEdge, HP/Compaq Prolient, IBM xSeries, Data remanence, NAS and SAN storage

I provided support for several IBM customers ranging from OS and application support to L4 management of procedures and training. I managed the implementation of project solutions ensuring that business needs were met from a technical standpoint. I provided tools and training to deployment and support teams as well as troubleshooting HW, application and OS issues.

08/2004 - 10/2005

**Midwest Coca-Cola Bottling**

Eagan, MN

#### Sales Analyst

Originally contracted by Addeco Technical

- Designed and implemented office automation applications
- Reduced weekly reporting allocation by more than 90% through automation
- Restructured the biannual CDAM routing project, reducing duration by more than 95%
- Managed national reporting projects and developed divisional projects
- Developed divisional reporting practices
- Recognized for excellence in divisional design projects
- Designed, developed and formatted the 2005 business plan
- Tech: Virtual Basic (VBScript, VBA), Excel, Access, PowerPoint, Frontpage

#### **Education:**

2003 - 2006

**University of Phoenix**

BSIT

1993 - 1997

**Harding University**

Undergrad